

K & R Auto Salvage, Inc. Parts Replacement Warranty Terms & Conditions

All recycled automotive and truck parts purchased from K & R are covered by a standard 90 day parts replacement warranty against material defects at no extra charge. Extended parts replacement warranties are available at an additional cost. The warranty is subject to the following terms and conditions:

The following terms and conditions must be complied with before a warranty claim will be honored:

- A. Customer must provide the original invoice slip.
- B. The invoice slip must have the name of the person who is making the claim under the warranty. Warranties are not transferable.
- C. The defective part must be returned to K & R in its original condition and complete. We will not pay for shipping back to K & R or refund any shipping that customer paid at the time of purchase.
- D. The claim must be presented within the warranty period specified on the invoice.
- E. The part (if mechanical) cannot be taken apart by the customer.
- F. If customer presents a mechanical part claim for motor or transmission, the customer must provide proof that customer purchased OEM oil filters and OEM oil for the parts specified on the invoice.
- G. The center of the heat tabs must be intact (not melted) and on the part.
- H. In the case of mechanical parts such as motors, transmissions, transfer cases, axle assemblies and carriers, Customer cannot remove the part without first notifying us of the problem. K&R reserves the right to examine the part and the quality of the installation.
- I. The installer of the part must be a qualified or certified mechanic.
- J. Engine warranties are limited to mechanical defects in the block, heads, pistons, crankshafts, camshafts, rockers and oil pump. No warranty is provided for accessories such as pumps, sensors, switches, cables, belts, hoses, and manifolds. Customer must provide proof that engine oil and filter are replaced upon installation. Customer must provide documented proof to K & R upon presentation of a claim under this Warranty. Claims related to improper lubrication and/ or overheating of the engine or its components are not covered by this warranty.
- K. Transmission warranties are guaranteed against mechanical failure due to defects, such as slipping, failing to engage into forward and/ or reverse. Transmissions are not warranted if the oil filter and transmission oil and seals have not been installed per OEM specifications. Customer must provide documented proof to K & R upon presentation of a warranty claim that transmission oil and filter were replaced upon installation. For any transmissions that require electronic programming by the dealer upon installation; the customer must provide documented proof that a dealer did program the part. A report of any trouble codes must be provided to K&R at the time the claim is made.
- L. All warranties are void if the part is installed in an application for which the vehicle manufacturer did not intend it to be utilized; or if the vehicle in which the part is installed is a race car, limousine, taxi, bus, rental vehicle, taxi, or other commercial application.

- M. The failure of the part cannot be caused by the customer modifying it, abusing or misusing the part.
- N. The parts replacement warranty period begins on the date indicated on your original invoice and end at the last day of the warranty period stated on the invoice.
- O. This warranty coverage ends after one replacement of the part described on the original invoice.
- P. This warranty is non-transferable. Once the part is installed, any cost of the warranty is non-refundable after the part has been installed.
- Q. Sheet metal is warrantied against perforation from the inside to outside due to rust for as long as the original purchaser owns the vehicle. External rust due to chips, scratches caused by improper installation, accident, abuse, damage from weather, hail, cleaning solvents and/or polishing materials are not covered under this warranty.

TERMS:

“**K & R**” and “**Our**” means K & R Auto Salvage, Inc. 950 Smithfield Road, North Providence, RI 02904.

“**You**” and “**Your**” means the customer named on the original invoice.

“**Engine**” means the assembly of cylinder block, cylinder heads and all internal lubricated parts.

“**Transmission**” means the assembly including the case, torque converter and all internal lubricated parts.

“**Axle assembly**” means the front or rear axle housing, knuckles, axles, internal gears, electronic control unit and bearings.

“**Transfer case**” means the housing, internal components and internal electronics (if any).

“**Carrier assembly**” means the housing case, gear set with non-removable stub axles and flanges.

“**Sheet metal**” means fenders, hoods, doors, deck lids, tailgates, head lamps, tail lamps, marker lamps, mirrors, quarters, trim pieces specified on the customer’s invoice.

“**Installer/Repairer**” means an independently owned and operated Licensed Repair Facility located in the United States or its territories.

“**Mileage**” At our discretion, K & R may utilize replacement recycled parts that meet our quality standards. The mileage for the Replacement part or Assembly may be equal to or greater than that of the original part or Assembly stated on the original invoice.

Exclusions: Glass: is not warrantied. All glass is sold as is. Electronic components: engine brain boxes, solenoids, etc. are sold as is and without a warranty. Any other item that the invoice states specifically is not warrantied shall be excluded from warranty protection. Parts that fail due to having been in a collision are not covered. Breakdowns of mechanical parts caused by non-covered components, defective workmanship, improper maintenance, improper installation, failure to clear or reprogram codes, use of incorrect fluids and lubricants as required by the OEM are not covered. Mechanical parts breakdown caused by customer’s failure to service vehicle at proper intervals are excluded from warranty.

DISCLAIMER: Payment will not be made for any unauthorized repairs and/or replacements. K & R reserves the right to inspect any product prior to replacement. The year, make and model of the vehicle or part printed on this invoice is within the industry's range of interchangeability and may not necessarily be the exact year, make and model of the customer's vehicle. Mechanical assemblies may have accessory parts that are attached, and must be switched or removed to accommodate proper installation.

It is the responsibility of the Customer, or the Installer, to switch or remove the accessory parts to assure proper installation. This warranty does not cover accessory parts that may be on a mechanical assembly as described above.

All implied warranties, including warranties of merchantability or fitness for a particular purpose, are limited to the duration of this warranty and do not cover incidental or consequential damages. Some states do not allow limitations on how long an implied warranty lasts or the exclusion of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

Customer acknowledges, understands and agrees that due to the nature of used auto parts, the liability of K & R from all causes shall be limited to the price paid for the goods sold or provide. K & R is not responsible for any towing or storage charges that Customer may incur as a result of a defective part covered under this Warranty. In the event that a part sold by K & R is defective, liability shall be limited to the replacement of the part or a remedy not to exceed the price paid for the part, at K & R's option. .

CLAIM PROCEDURE:

If customer has any reason to believe that a part covered by this warranty is defective, Customer must:

1. Contact K & R prior to removing part or attempting to repair.
2. At the request of K & R, Customer must bring the vehicle to the repair facility recommended by K & R agents; and/ or allow inspection of the vehicle by a K & R employee or agent.
3. Customer must comply with any requests for information and documentation by K & R agents.

Rev: 8-1-2014